

ML  
QE

11/02/2021

2021

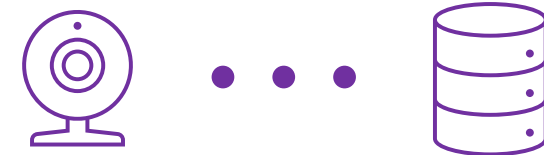
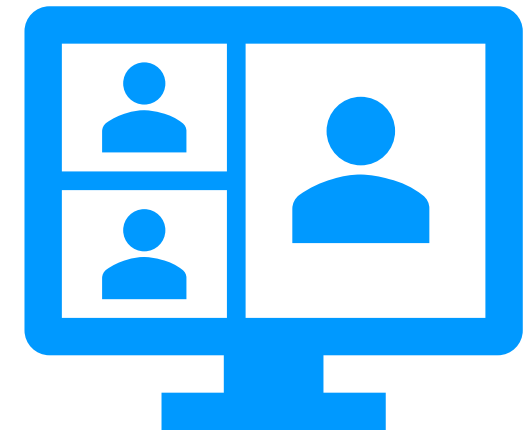
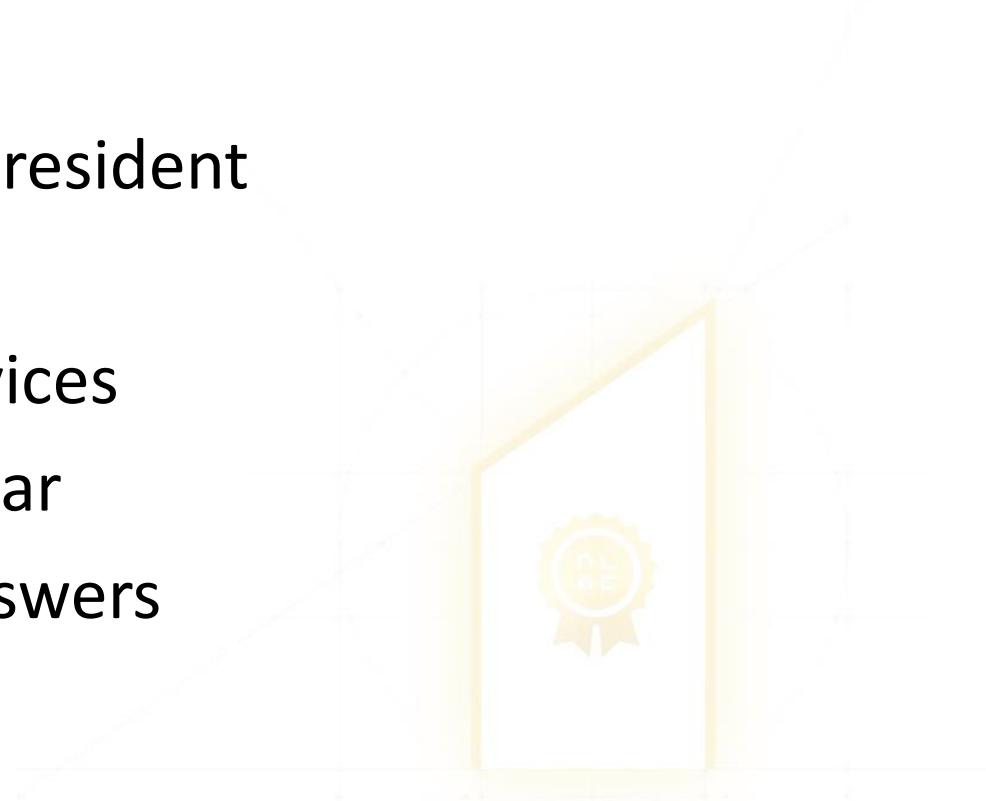
Webinaire



Programmes d'activités  
et de services

[www.mlqe.lu/events](http://www.mlqe.lu/events)

- Welcome by the President
- The association
- Activities and services
- Provisional calendar
- Questions and Answers
- Conclusion



Recorded Webinar



# Welcome by the President

Webinar | Program of Activities and Services 2021

11/02/2021 – 1pm to 2pm

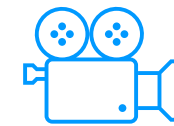
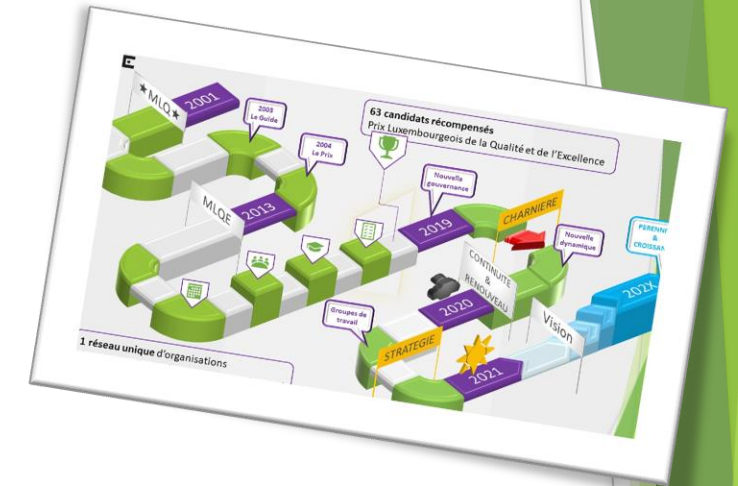


# About our association

Webinar | Program of Activities and Services 2021

11/02/2021 – 1pm to 2pm

- Vision : **THE quality** partner for Excellence and Performance
- A few figures :
  - **1 Unique network** of organisations of all sizes and from all sectors of activity
  - **20 years** of existence
  - **63 candidates** awarded
- 2 ambitions :
  - **Continuity** : to capitalise on the success of the MLQE, its image and its purpose
  - **Renewal** : to keep pace with the changing needs and expectations of its members and the Society



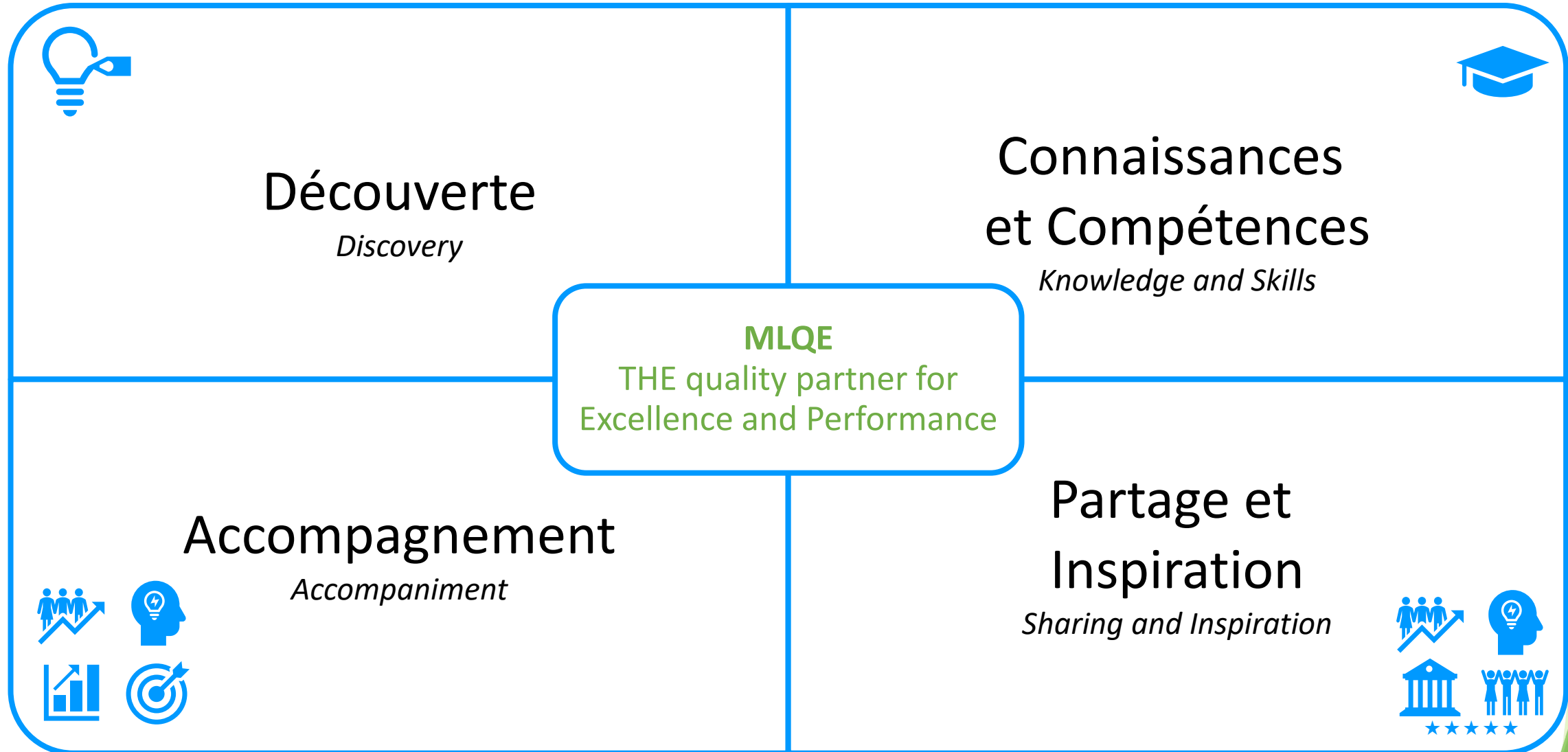
<https://youtu.be/d-FuuwR2-Bc>



# Activities and services

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11/02/2021 – 1pm to 2pm





## Découverte

*Discovery*

- Webinars

- Workshops - Round tables  
*e.g: « ISO from scratch »*
- Presentations

- *Prix Luxembourgeois de la Qualité et de l'Excellence*
- *Prix Coup de cœur étudiant*
- ...

- Conferences

*Journée de la Qualité et de l'Innovation*

- ...



- Innovative platform:

- Sharing of resources
- E-learning
- ...

### Tout ce dont vous avez besoin

- ✓ Outils et documents types
- ✓ Coursus en e-learning
- ✓ Fiches réflexes
- ✓ Formations distancielles
- ✓ Formations présentielles classiques
- ✓ Activités thématiques
- ✓ Liens vers des ressources externes



Launch February 2021



- Training & certification:
  - **14 training courses** at a preferential rate in partnership with the HoT
    - ISO 9001, 14001, 45001, 19011, 50001
    - EFQM Model 2020
  - **8 training courses** co-promoted (HoT)
    - Project management
    - Risk management
    - Business process modeling
    - ...
  - **Trainings in our methods**
    - Prize assessors
    - ...
  - **Several** pedagogical **projects** under development
- ...



## Connaissances et Compétences

*Knowledge and Skills*

## Accompagnement

*Accompagnement*



- Identification
  - Tools for analysis / (self-) assessment  
*ex : PLQE model, Pandemic context, EFQM standards and lenses,...*
  - Internal and/or cross audits
  - PLQE restitution
- Solution (response to a request)
  - Training + Deployment advice  
*intra-company, e.g: form-action*
  - Specific skills network
- Tailor-made creation (response to a need)
  - Definition of intention, clarification of need, objective, meaning, culture, dynamics, ...
  - Engineering of the approach
  - Individual, group and organisational coaching
- ...

- Webinars - Clubs

*e.g: club LEAN,*

- Company events

- Chemins de l'Excellence

*e.g: initiative ELAN Foyer*

- ...

- Recognition / Valuation

- Prix Luxembourgeois de la Qualité et de l'Excellence

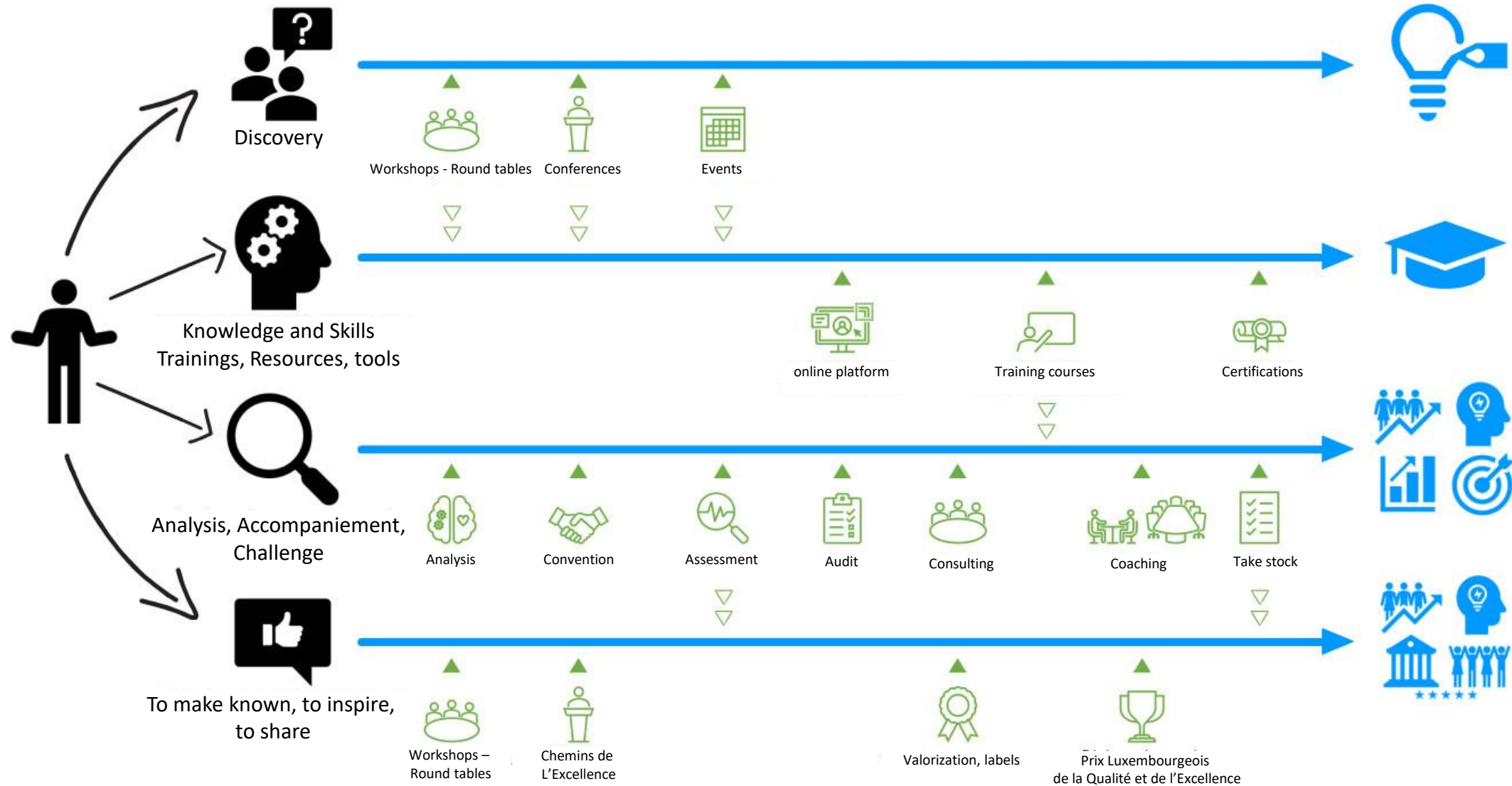
- Prix Etudiant

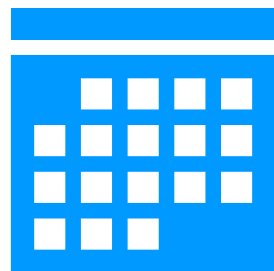
- ...

## Partage et Inspiration

*Sharing and Inspiration*

# Possible activities per pole





# Provisional calendar

Webinar | Program of Activities and Services 2021

11/02/2021 – 1pm to 2pm

## Recurring

- Newsletters
- Thematic expert articles
- Dynamic content on G2P
- Catalogue of training courses
- Webinars

## Punctual

- Chemins de l'Excellence
- Journée de la Qualité
- General Assembly
- Gala evening
  - PLQE
  - Prix Coup de cœur étudiant

04/06

17/06

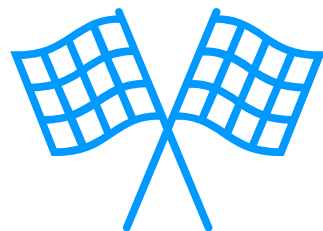
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# Q&A

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# Thank you

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