

*The Excellency has a name, why not yours ?*

*The Prize is awarded by*

**Ministère de l'Économie**

*and organized by*

**Mouvement Luxembourgeois pour la Qualité et l'Excellence**

## Philosophy

- Accessible and adapted to **organizations of all sizes and sectors of activity**
- Reflection of a **level** reached
- Strong sign of performance **recognition**
- An important **experience** and a strong moment to motivate employees around a **common project**
- One measurement, one **X-ray at a specific time...**
- An **outside and benevolent eye**



Excellence Award



Gold Prize



Silver Prize



Bronze Prize

## Why participate in the prize ?

### MOTIVATION

- Mobilization of employees
- One project, one team
- A reward for all

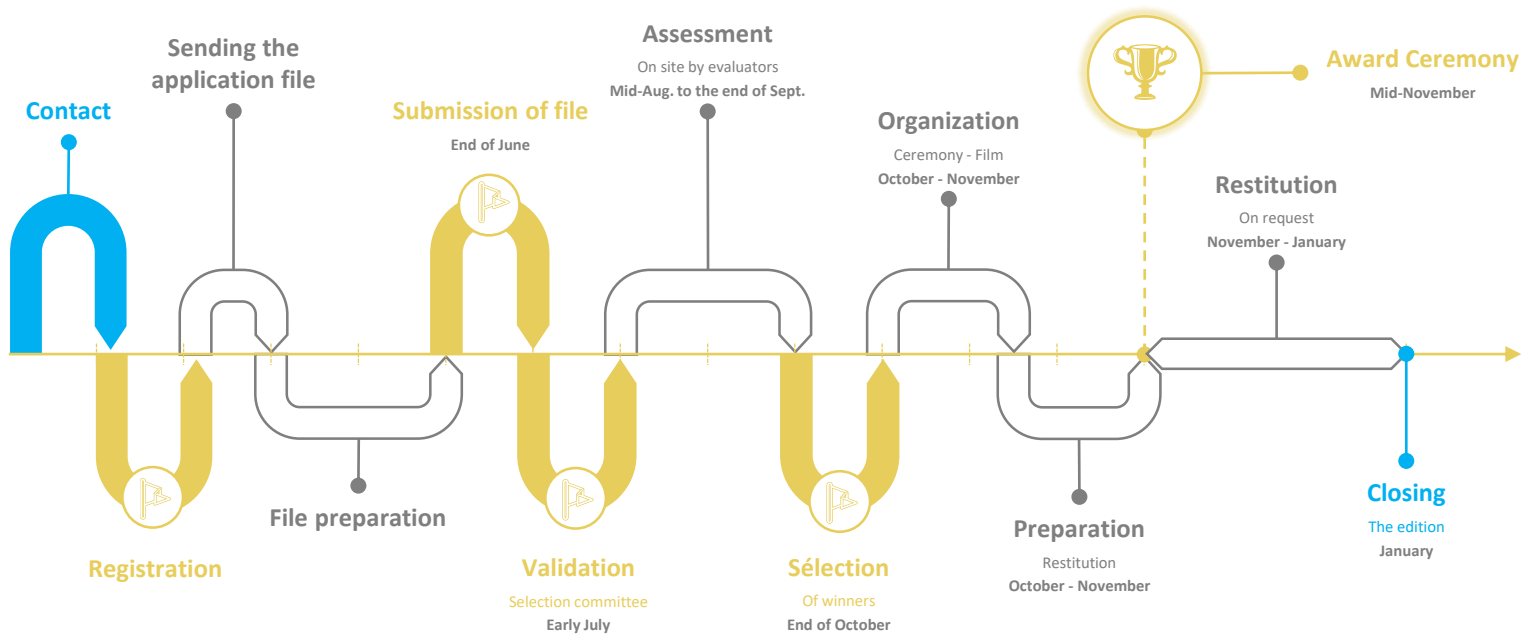
### IMPROVEMENT

- A self-evaluation
- An external evaluation
- A detailed restitution and axes

### DIFFERENTIATION

- Visibility
- Recognition
- A commercial advantage

# Awards | Nominations Roadmap



## The Selection Committee

Board Members, Secretary General  
and Expert Evaluators

- **Validate** applications
- **Submit** them to the Governing Board (with veto power)
- **Define** the evaluation teams

## The assessors

Trained and experienced professionals

- **Evaluate** the candidate on the basis of the file and the day on site in an impartial, independent and non-judgmental manner
- **Sign and respect** the privacy and ethics charter
- **Meeting the criteria** for conflict of interest
- **Renounce post-evaluation commercial approaches**

## The Process

- ⌚ The Prize is based on a **dedicated and specially designed reference system**
- ⌚ Based on the **concepts of management, quality, performance and excellence**
- ⌚ The standard has been **proven for more than 15 years** and is perfectly integrated into a **continuous improvement cycle**
- ⌚ The process includes an **external, neutral and objective evaluation** by professionals and experts
- ⌚ The assessment is **objective and qualitative** for the organization, highlighting the **strengths and areas for improvement**

## The keys to success

- ➔ Participate in the annual **information session**
- ➔ Appoint an **internal pilot**, define the **scope** (including **outsourced processes**)
- ➔ **Involve all stakeholders** in the development of the dossier and consolidate it in a way that ensures continuity of information in a **common thread**
- ➔ Keep in mind that the price reference system leads to **an evaluation and not an audit** (no notion of conformity)
- ➔ The assessment is of a **sampling nature**
- ➔ The **spirit of synthesis and the ability to choose** representative, significant and relevant elements are key factors of success for the quality of the file and the evaluation process